

Shipshape™ Care & Maintenance Instructions

Like any floor covering, our factory finished Shipshape™ wood floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions and setting up a regular cleaning routine and maintenance schedule, you can protect your Shipshape™ product and expect years of beauty. The following are examples of the reasonable and necessary maintenance you are expected to perform. They are not intended to be an exclusive list.

A TOTAL CARE PROGRAM CONSISTS OF KEY AREAS:

- Post Construction Maintenance
- Preventative Maintenance
- Routine Maintenance
- Spot and Spill Removal.

POST CONSTRUCTION MAINTENANCE

- Dry mop your Shipshape™ floor using a micro fiber mop pad or appropriate floor vacuum to remove dust particulate from the floor.
- Spray neutral pH cleaner onto the floor in a manageable area (spray mist will dry quickly). Use a micro fiber damp mop pad to mop the floor with cleaner. If the pad becomes dirty, be sure to replace the pad with a new micro fiber wet mop pad. Work floor in sections.
- Always rinse the floor by spray misting water on a flat micro fiber mop pad meant for wet mopping (make sure there is no dripping water).

In the event where dry wall dust/construction dust is mopped with water only, a residue film will appear on the floor after drying. Use the process below to remove the film from the floor.

REMOVING CONSTRUCTION RESIDUE FROM SHIPSHAPE™ FLOORING

1. Dry mop floor to remove any construction dust or exterior soil tracked onto the flooring. Use micro fiber dry mop pad. If micro fiber dry mop pad gets dirty, replace pad with a clean pad.
2. Spray neutral pH cleaner onto the floor in a manageable area (spray mist will dry quickly). Use a micro fiber damp mop pad to mop the floor with cleaner. If the pad becomes dirty, be sure to replace the pad with a new micro fiber wet mop pad. Work floor in sections.
3. Spray mist water on a microfiber mop pad meant for wet mopping so it is damp (make sure there is no dripping water). Mop the floor to remove any remaining residue from the flooring. When wet mop pad becomes dirty, be sure to replace the pad with a new micro fiber wet mop pad.
4. Repeat steps #2 and #3, if necessary.

When the Shipshape™ wood flooring is cleaned properly, the floor will have the same visual as right out of the box!

PREVENTATIVE MAINTENANCE

- Always protect floors from direct exposure of sunlight that can cause the wood or stain to change colors. Warranties do not cover damage from UV exposure. Recommended humidity levels are between 35% - 55%.
- Protect floors when moving heavy objects to prevent permanent scratches and tears. The use of Ram Board or equivalent and cardboard are examples of protective barriers.
- Use appropriate wide floor protectors under tables, chairs, and any other heavy home furnishing to avoid permanent damage. As a rule, the heavier the object, the wider the floor protector.
- Walk-off mats should be used at all entrances to absorb soil and moisture. The use of appropriate mats will help avoid scratches and damages to the floor. If mats are placed directly on top of the hardwood floors, use proper indoor mats. Mats that can trap moisture underneath have potential to cause possible discoloration. Latex and rubber backings should not be used.
- Area rugs are recommended in high traffic and pivot areas. Avoid shoes with spiked or damaged heels. Also keep pets' paws and nails cleaned and trimmed.

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ROUTINE MAINTENANCE

- Daily removal of dirt and dust is important to prevent particles from abrading the floor's surface. Sweeping, dust mopping, and vacuuming are recommendations to remove soil particles that can result in scratches and worn appearances. Do not use vacuums with rotating beater bars on hard surfaces.
- Periodic cleaning will be necessary to help maintain the floor's appearance. Always pre-vacuum or dust mop before any type of cleaning.
- Do not use abrasive cleaners or cleaning agents that leave dull residues on the surface of the floors. Never wet mop the floor with water and do not allow excess cleaner to remain on the floor's surface as this may permanently damage the wood.
- Steam cleaners are not recommended.
- It is recommended to use a flat microfiber damp mop pad when mopping the floor using a neutral pH cleaner. Do not use a mop and bucket system.
- Expedite drying with air movers or fans.
- Do not use oil soaps, liquid or paste wax products, or cleaners with citrus type oils, Tung oils, silicon or ammoniated products as well as 2 in 1 cleaners with polish additives. Problems from these type products can affect the floor which would not be covered in the warranty.

SPOT AND SPILL REMOVAL

- Remove wet spills promptly by blotting with white paper or cloth towels.
- Do not use detergents or abrasive cleaners since these products can result in a dull residue and appearance.
- Use rubbing alcohol (isopropyl alcohol) with a clean white cloth for spots requiring a solvent type cleaner that wood cleaning agents cannot remove.

Please note that some stain conditions may become permanent.

NEXT FLOOR CONTACT:

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